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### TROUBLESHOOTING

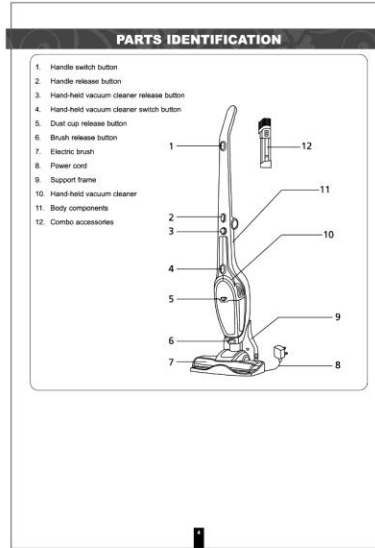
| PROBLEM  | POSSIBLE REASONS  | SOLUTIONS   |
|--|---|---|
| Motor does not turn on                               | <ul style="list-style-type: none"> <li>Battery is not powered on</li> <li>Hand-held vacuum cleaner is not properly installed into the body assembly (because the body assembly requires a hand-held vacuum cleaner to provide power, and does not operate independently)</li> </ul> | <ul style="list-style-type: none"> <li>Charge the appliance</li> <li>Correctly install the hand-held vacuum cleaner and body assembly</li> </ul>  |
| Reduced suction power                                | <ul style="list-style-type: none"> <li>Roller cup is full</li> <li>HEPA filter is obstructed</li> <li>Air duct of the electric brush is obstructed, or roller brush has shifted</li> <li>Battery power is too low</li> </ul>  | <ul style="list-style-type: none"> <li>Clean the dust cup</li> <li>Clean or replace the HEPA filter</li> <li>Clean the electric roller brush</li> <li>Fully charge the battery</li> </ul> |
| Charging indicator does not illuminate when charging | <ul style="list-style-type: none"> <li>Hand-held vacuum cleaner is not fitted to the body assembly</li> </ul>   | <ul style="list-style-type: none"> <li>Properly assemble the hand-held vacuum cleaner and the body assembly</li> </ul>  |
| Start operation time over after charging             | <ul style="list-style-type: none"> <li>Charging time is insufficient</li> <li>Battery aging</li> </ul>  | <ul style="list-style-type: none"> <li>Fully charge the battery as indicated in the charging section</li> <li>Replace the battery</li> </ul>  |

**DISPOSAL ENVIRONMENTAL PROTECTION**  
Waste electrical product should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

### IMPORTANT SAFETY SAFEGUARDS

**READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THE APPLIANCE.**  
Keep these instructions in a safe place and ensure that all users are familiar with the contents. Pass them on to any future owner of the appliance.

- Before using the appliance, ensure that the power supply voltage corresponds to the voltage shown on the rating plate.
  - The appliance should be connected to a properly-earthed 10A power supply socket.
- Always remove the plug from the power socket when the appliance is not in use and before cleaning or maintenance.
- Never use methyllated spirits or other solvents to clean the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- This appliance is intended for household use only and not for commercial purposes.
- Do not switch the appliance on if it appears to malfunction in any way.
  - For repairs or accessories, contact your dealer or an authorized Service Center.
- DO NOT use the appliance to pick up flammable or combustible materials (i.e. lighter fluid, paint, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- DO NOT use the appliance to clean suction cement, gypsum powder, wall powder and other small particles, or toys, paper balls and other larger objects, as doing so will obstruct the filter, and damage the motor.
- Keep the appliance away from fire and other high-temperature places.
- Ensure that the HEPA filters and floor roller brush are installed before using the appliance.
- When using a vacuum cleaner, be careful not to obstruct the suction port or block the roller, otherwise the motor may produce malfunction.
- DO NOT pour or spill water or other liquids into the machine to avoid a short-circuit and damaging the appliance.
- Always fully charge a new battery or a battery that has been stored for a long period of time.
- Ensure to charge and discharge the battery at least once every three (3) months when storing the appliance for long durations.
- Always detach the power cord from the power supply when the appliance is fully charged and/or needs cleaning or repair.
- Use a dry cloth when cleaning the appliance. DO NOT use gasoline or other abrasive cleaners to avoid damaging the exterior surface.
- DO NOT store the appliance in areas of high or low temperatures. The recommended ambient indoor operating temperature is 5°-40°C. Always store in a cool and dry place. Do not expose to prolonged direct sunlight.



### CARE AND CLEANING

It is recommended to clean the dust cup periodically after every use. Too much dust will obstruct the high efficiency filter, and if necessary, have it replaced. Hair and other obstructions may wrap around the roller brush. As such, it needs to be cleaned frequently to ensure efficient operation. Contact the manufacturer or authorized dealer to purchase replacement sponge and high efficiency filters.

#### CLEANING THE DUST CUP AND HIGH EFFICIENCY FILTER

- Press the dust cup release button firmly. Rotate the dust cup assembly in the direction shown. (Figure 17)
- Open the cyclone in the direction of the arrow in the figure to clean the cyclone cone. (Figure 18)
- Open the cyclone in the direction of the arrow in the figure to clean the cyclone cone. (Figure 19)
- Clean the sponge by separating the cyclone and the filter in the direction of the arrow as shown. (Figure 20)

**NOTE:** After cleaning or drying (replace if necessary) is completed, reassemble it in the reverse order following the above steps.

#### CLEANING THE BRUSH ASSEMBLY

- Press the lock knob of the roller cover to unlock the roller cover. (Figure 21)
- Remove the roller cover in the direction shown to remove the roller from the slot and clean it (not washable). (Figure 22)
- When cleaning or replacement is complete, reassemble it in reverse order. Note that the installation direction of the roller brush should not be in the wrong direction. (Figure 23)

### OPERATING INSTRUCTIONS

#### USE OF ACCESSORIES

- The Sofa suction tool can clean sofa, bed and other furniture. (Figure 14)
- The Flat suction tool is ideal for vacuuming light corners, staircases, keyboards and other gaps. (Figure 15)
- Use the Sofa Suction and Brush Combo tools to clean furniture, bookshelves, curtains and other hard-to-reach places. (Figure 16)

### VACUUM CLEANER ASSEMBLY

#### INSTALLATION OF BODY COMPONENTS

- Turn the handle until a "click" sound is heard. (Figure 1)

#### CONNECTING THE ELECTRIC BRUSH TO BODY COMPONENTS

- To connect the electric brush, place it on the ground (see A). Place the brush mounting hole under the body component and insert it vertically into the brush connector. Press the body connector until a locking "click" sound is heard (Figure 2).

#### CONNECTING THE HAND-HELD VACUUM CLEANER AND BODY COMPONENTS

- When installing the hand-held vacuum cleaner into the body assembly, hold the handle of the appliance and insert it into the bottom aiming to the square air inlet of the body assembly (Figure 3). Press the appliance in the direction shown in the figure until a lock "click" sound is heard.

#### INSTALLING THE VACUUM CLEANER AND CHARGING STAND

- Align the socket on the back of the appliance with the support plate on the cradle assembly. Install as shown (Figure 4).
- NOTE:** Place the appliance into the support frame when not in use. Do not lean it against the wall or the edge of a chair to prevent damaging due to unstable surfaces (Figure 5).

### VACUUM CLEANER ASSEMBLY

#### USING THE FLAT SUCTION AND SOFA SUCTION BRUSH

- Insert the flat suction and/or sofa brush by pressing the brush button in the direction as shown. (Figure 6)

#### CONNECTING COMBO ACCESSORIES AND CHARGING DOCK

- Combo accessories can be secured onto the accessories bracket. (Figure 7)
- To remove the hand-held appliance, first hold down the hand-held release button, and then remove it in the rotation direction as shown. (Figure 8)
- When storing or cleaning the appliance, it is recommended to disassemble the electric brush. Hold down the brush release button and pull the electric brush in the direction as shown (Figure 9) to detach it from the mounting hole.
- To fold the handle when carrying the appliance, press the handle release button (see picture) and turn the handle in the direction shown in the figure. The handle can then be folded to the rear of the body. (Figure 10)

### OPERATING INSTRUCTIONS

#### CHARGING THE VACUUM CLEANER

The appliance needs to be charged when the battery level is low. When the battery level is too low, an automatic power-off protection will be activated to protect it. Before charging, ensure that the hand-held vacuum cleaner and cradle assembly is properly installed. Plug the charging power cord into the AC power supply and a "circular flashing" charging indicator will be displayed. (Figure 11)

All three indicator lights will illuminate after a full charge of about 4 hours. The indicator lights will automatically turn off 3 minutes following a full charge. Detach the power plug from the power supply.

The appliance features a special charging protection function. During charging with the indicator lights flashing, the appliance will not operate even when the switch button is pressed.

#### USING THE ELECTRIC BRUSH TOOL

- The Electric brush tool is ideal for vacuuming short-haired carpets, hard floors, and/or floor tiles. (Figure 12)
- NOTE:** The Roller Brush Stall Protection automatically activates when too much hair is sucked in. This feature powers off the appliance to protect the personal safety and the motor.

#### USING THE HAND-HELD VACUUM CLEANER

- To use the stand-alone hand-held vacuum cleaner, detach it by pressing the switch button. When released, the operation light will illuminate and will operate in high-power mode. Press the switch button to adjust to medium power. To cease operation, press the switch button again. (Figure 13)
- NOTE:** The hand-held switch and handle switch buttons are both micro-button, and can be activated by touch. (Figure 13)